# **ONLY IN AN EMERGENCY PHONE**

999

- Know where you are.
- Know what the problem is.
- Stay where you are.
- Speak Clearly.
- Do not hang up until told to by the operator.
- Keep your phone switched on.

**KEEP A CIVIL TONGUE** 

# SAMARITANS

# Need to talk things through?

Samaritans volunteers listen in confidence to anyone in any type of emotional distress, without judging or telling people what to do.

# **116 123 (free to call)**

24 hours

www.samaritans.org

e-mail: jo@samaritans.org

# On your mobile or tablet?

The Stay Alive App: www.prevent-suicide.org.uk/ stay\_alive\_suicide\_prevention\_mo bile\_phone\_application

#### **URGENT MEDICAL CARE**

To see a doctor outside of normal office hours or for expert **Health Advice** and reassurance contact:

Phone: 111

**`Safe Haven' at the Time Out Café** Walpole House, Pickford Street, Aldershot GU11 1TZ

Mon-Fri 6pm—11pm Weekends & Bank Holidays 12.30-11pm 1-1 support if needed Service Users, Carers & Families welcome

# togetherall

Get through your troubles With Togetherall. Be safe, open and anonymous. FREE for Military Veterans https://togetherall.com/en-gb/



# LifeSIGNS

(Self-injury Guidance & Network Support) creates understanding of self injury by providing information & support to those affected by it. www.lifesigns.org.uk



NHS

# Who to contact

In times of distress

Crisis

# If your condition deteriorates

Your Mental Health Matters

#### MENTAL HEALTH CRISIS HELPLINE

(Only available to people living in Surrey and North East Hampshire)

#### www.sabp.nhs.uk/help

Available 24 hours every day.

#### 0800 915 4644

If they are engaged, leave a message and they will phone you within 30 minutes.

Or to get someone to call you back text: 07717 989 024

**Text-phone** calls for people who are deaf or hard of hearing are supported through

NATIONAL DOMESTIC ABUSE HELPLINES
For anyone affected by domestic violence.
24 hour helpline – 0808 2000 247
www.nationaldomesticviolencehelpline.org.uk

WOMEN'S AID: <a href="http://www.womensaid.org.uk">www.womensaid.org.uk</a>

# MEN'S DOMESTIC ABUSE

Men's Advice Helpline – 0808 801 0327 www.mensadviceline.org.uk

Mankind - 01823 334 244

# In crisis? Rather than A&E, why not visit

**The Oasis** Out of hours mental health support

> Just Wellbeing 86 Cove Rd Farnborough GU14 0EU

#### Young Person' Safe Haven: North East Hampshire and Farnham

Offers young people aged 10-17 access to out of hours emotional and practical support with their mental health. Currently providing an online, telephone and face-to-face service (by appointment only).

For phone support or to make an appointment for face-to-face support: **07918259361** 

# Free, 24/7 mental health text support in the UK | **Shout 85258**

Shout 85258 is the UK's first free, confidential, 24/7 text support service. It's a place to go if you're struggling to cope and need mental health support. **Text SHOUT to 85258**.

giveusashout.org

# Sashas project

Runs a drop-in crisis centre at The Point Youth Centre, Harlington Way, Fleet GU51 4BP.

Open from 10pm to 6am every Saturday night, for young people age 16 to 25 who are experiencing a mental health crisis or who are having thoughts of suicide.

# VULNERABLE PERSON IN NEED OF URGENT SUPPORT?

Contact:



Hampshire Social Services During the day: 0845 603 5630 Hampshire Social Services out-of-hours contact number: 0845 600 4555



Surrey Social Services During the day: 0300 200 1005 Surrey Social Services out-of-hours contact number: 01483 517898

#### NATIONAL LGBT+ ANTI VIOLENCE CHARITY (Run by GALOP)

GALOP provides confidential advice & support For LGBT+ people **0800 999 5428** www.galop.org.uk

# AANCHAL (www.aanchal.org.uk)

Helpline offering telephone support, emotional counselling and group work. Specifically for Asian women. Languages offered are: English, Bengali, Gujarati, Hindi, Punjabi, Sylheti, Tamil, Urdu **Helpline** 0845 451 2547